Who we are:
Since 1921, Komatsu has stood for unrivaled quality and reliability. Our enduring global success stems from the principles of our founder, Meitaro Takeuchi, who envisioned a sustainable future built through globalization, quality first, technology innovation and talent development. These defining principles, along with an emphasis on safety and compliance, remain part of our Komatsu DNA. With each brand and company added to the Komatsu family, we expand our capabilities, leveraging our global teams to push beyond what can be done and create what can be imagined. We believe partnering directly with our stakeholders and being in the workplace (gemba) is the best way to gain insight into their challenges, win their trust and develop cutting-edge solutions.

What we do:
Komatsu is an indispensable partner to the mining, forestry, construction and infrastructure industries that maximize value for customers through innovative solutions. With a full line of products supported by our advanced IoT technologies and global service network, we help customers stay safe, efficient and sustainable. Our Komatsu, P&H, Joy and Montabert equipment and services are used to extract fundamental minerals and develop modern infrastructure.

12HM series
For the industrial minerals market, Komatsu offers the 12HM (Heavy-duty miner) series continuous miner. Within this series is the 12HM46, the largest and most powerful drum type continuous miner manufactured. Utilizing common continuous miner components, but designed to meet specific applications, 12HM continuous miners are successfully operating in trona, gypsum, potash and salt mines around the world.

The basic elements of each continuous miner are similar in design, following proven philosophies perfected by Komatsu over the years. Each machine employs Komatsu’s multi-motor concept with outboard access to motors, gearcases, controllers and other major components. The philosophy calls for the isolation of major components for easier troubleshooting and maintenance. The continuous miners use individual motors with direct drive transmissions to power the cutter, traction, gathering and hydraulic systems. This permits service or repair quickly and easily, thus reducing downtime and maintenance costs.

Cutting system
As the 12HM continuous miners are the largest manufactured by Komatsu, the cutting system has been designed to match the machine mass. This series of miners is available either with chainless 51 ½ in (1310 mm) or 53 ¾ in (1367 mm) cutter head drum diameter or with Ripperveyor cutter head drum diameter of 58 in (1475 mm). Depending on the cutter head design, the cutting horsepower can be as much as 764 HP (570 kW). Through Komatsu’s experience in this market, we also realize that all applications are different and therefore, we provide a number of different cutter bit spacing configurations.

Application specific cutting
A wide variety of cutting options...

- Different cutter bit spacing configurations
- Available in chainless or chain drive options
- Cutter motor power ratings can be as high as 764 HP (570 kW)

Application specific cutting
A wide variety of cutting options...

- The 12HM is available in solid head or Ripperveyor models and in drum diameters ranging from 51.5 to 58 in (1310 to 1475 mm). With this availability, the cutting system can be sized to match seam conditions. Rated cutting power as high as 764 hp (570 kW) is available within this product line.

Smartzone Proximity System
The Smartzone Proximity System is an integrated training device that helps teach personnel to operate a continuous miner from safe working zones, and to otherwise stay clear of danger zones due to the machine’s tram and conveyor swing functions. Its unique ability to track, recognize and log operator movement around the machine provides an additional layer of analysis for in-depth training initiatives. The Smartzone Proximity System option is currently available on all continuous miner models.

Bolted construction
Due to shaft restrictions at many industrial mineral mines, access is often limited. With this in mind, the 12HM series has been designed in several bolted configurations to allow for such restrictions. After complete assembly and testing at a Komatsu facility, the machine is disassembled to the required size, shipped to the mine and reassembled with technical assistance from Komatsu. The machines are designed to be reassembled without, or with limited, welding of components.

High capacity conveying system
The conveying system on the 12HM features a 38 in (965 mm) conveyor for increased production capability. In addition to the dual gathering head system, the machine is equipped with single rear conveyor drive or optional dual rear conveyor chain drive. A cam style take-up automatically provides proper conveyor chain adjustment as the conveyor swings.

Haulage system compatibility
The 12HM series continuous miners can be designed to match mine specific haulage systems. Different conveyor lengths and conveyor chain speeds are available to optimize the haulage system performance, whether it is batch or continuous haulage. For continuous haulage capability, the conveyor can also be supplied to match up with an attached haulage system.

Komatsu history
Tradition in quality and pride...

With over 6,000 continuous miners shipped since 1948, Komatsu leads the mining industry with innovations that increase productivity and improve operator safety. Innovations such as air scrubbers, Wethead cutterhead drums, AC traction motors, noise reducing conveyor systems, and hydraulics manifolds are just a few examples. All are industry firsts from Komatsu, the world leader in underground mining innovations.
Technological features

Joy continuous miners are operated via radio remote control. The ergonomically designed control station is powered from an internal battery to provide ease of use for the operator. For places where multiple machines will operate in close proximity to one another, different frequencies are available.

High voltage operation

The relationship between machine input voltage and mining rate has long been recognized. For this reason, the 12HM series machines have been designed to operate at 2300 volt, 60 Hz (3300 volt, 50 Hz). In addition to the potential for increased performance, high voltage operation also provides lower costs associated with component failures and the potential to use a trailing cable with a smaller conductor size as compared to a medium voltage machine.

High voltage operation

The potential for increased machine performance is due to the decrease in percent voltage drop (for a given current) occurring in a trailing cable when higher voltage is induced on that cable. Since motor torque varies with the speed of the voltage, any decrease in machine voltage has a drastic effect on motor performance.

Dual-sprocket chain conveyor system

All 12HM continuous miners are available with the patented Joy dual-sprocket continuous miner conveyor chain. The dual-sprocket chain is 50% stronger in tension than conventional chains and is driven by two parallel 8-tooth sprockets which provide better torsional rigidity. Combined, these features reduce the probability of abrupt chain breakage. Increased contact area between the chain and sprocket significantly decreases the amount of wear, increasing the working life of both components. The dual-sprocket conveyor chain has an even pitch and travels smoothly around the sprocket and return-roller, reducing the noise generated by up to three decibels and consequently reducing the exposure level of the typically located continuous miner operator.

Dust collector systems

Building on years of experience on continuous miners operating in coal mines, Komatsu now offers flooded bed dust collector systems for use in industrial mineral applications. As industrial mineral applications typically have larger entry sizes, these dust collector systems are designed with larger airflow options. Maintenance of the system is kept to a minimum by offering large access doors and water spray flushing systems.

Addressing corrosion

Pin and bushing design...

Through years of mine experience and in-house testing, Komatsu is able to provide a pin and bushing design that can withstand the often corrosive environments of industrial mineral applications. This significantly extends component life, making the machine more productive.
12HM automation

The Faceboss control platform enables operators to consistently operate at the optimal balance of production rate and cost. Competitive and market pressures require that Komatsu's customers produce product at an ever increasing rate and at an ever decreasing cost per ton. These objectives are made all the more challenging by the worsening attributes of available reserves and the ever deteriorating operating conditions in which machinery must operate.

Using a combination of operator assistance tools, automated sequences, advanced diagnostics, machine performance monitoring and analysis tools, the Faceboss control platform enables operators to consistently operate their Komatsu underground machinery at the optimal balance of production rate and cost.

Product optimization

The Faceboss control platform can maximize continuous miner productivity in a variety of ways:

- **Optimized cutting**
  Rate of cutting is automatically maximized during sump and shear cycles by ensuring optimal cutter loading through the control of the traction motor speed and hydraulic shear rate respectively.

- **High availability feedback**
  Control loops protect all electric motors on the continuous miner from jam and thermal overloads, ultimately extending motor life and minimizing machine downtime.

- **Maximum flexibility**
  Different operating parameters for the typical cycle cutting requirements (e.g., full pass, half pass, cross cut, etc.) can be pre-defined, and are easily and quickly selected via the continuous miner remote station to prevent unnecessary delays.

Reliability through design

All Faceboss hardware has been designed and tested specifically for underground applications. Testing at extreme temperatures and vibration levels ensures that each component can stand up to harsh conditions. Further testing to destruction in a typical mining conditions without the need to open an XP enclosure. In addition, preset tram functions can be selected from the remote to prevent unnecessary delays.

Automated sequences

Consistent operation is now possible, even while changing operators or across multiple shifts. For example, one-touch-shear automatically controls the position of the cutter boom, which ensures the floor and roof levels are properly maintained while reducing operator fatigue.

Advanced diagnostics

The Faceboss control platform includes an on-board graphical display which includes a log of events, messages and alarms. Machine operating parameters are continuously monitored and recorded during machine operation. By using the on-board trending and graphing capability on this stored information, the root cause of machine failure can be quickly and easily determined.

For quick and easy reference, on-board service manuals are accessible through the on-board display. Supplementary to the service manual are step-by-step instructions for regular maintenance operations and help text for systematic trouble shooting.

Outby communications

With the Joy continuous miner connected to a surface computer, the Faceboss control platform enables the real-time monitoring of the machine from remote locations (Remote Machine Monitoring - RMM).

In addition to RMM, the Faceboss control platform continuously buffers and streams operating data to the surface computer. The surface computer, installed with Joy Surface Reporting Software (JSRP), interprets this data and generates value-added production reports directly following each shift and emails the report to the appropriate mine/Komatsu individuals. This feedback mechanism allows management to intervene where required to make positive change. Similarly, monthly production and engineering reports are generated and communicated to provide a higher-level interpretation of the operation.

User friendly interface

Machine setup/configuration...

Graphical on-board interface with intuitive screens simplifies initial machine setup. These same screens make it easy to adapt to changing mining conditions without the need to open an XP enclosure. In addition, these screens can be selected from the remote to allow the operator to make on-the-fly cutter feedback adjustments as conditions dictate. The roof and floor cutting limits used with automation sequences are conveniently adjusted via the remote.
## General Specifications

### Joy 12HM continuous miner

<table>
<thead>
<tr>
<th>12HM26</th>
<th>12HM27</th>
<th>12HM36</th>
<th>12HM46</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Cutter head design</strong></td>
<td>Ripperveyor head</td>
<td>Solid head</td>
<td>Ripperveyor head</td>
</tr>
<tr>
<td><strong>Cutter head diameter</strong></td>
<td>1475 mm (58&quot;)</td>
<td>1200 mm (47.25&quot;)</td>
<td>1475 mm (58&quot;)</td>
</tr>
<tr>
<td>3830 mm (12' 6&quot;)</td>
<td>3350 mm (11')</td>
<td>4200 mm (13' 9&quot;)</td>
<td>3500 mm (11' 6&quot;)</td>
</tr>
<tr>
<td>4600 mm (15' 1&quot;)</td>
<td>3980 mm (13')</td>
<td>5000 mm (16' 5&quot;)</td>
<td>4500 mm (15' 1&quot;)</td>
</tr>
<tr>
<td><strong>Maximum cutting height</strong></td>
<td>3830 mm (12'-6&quot;)</td>
<td>3350 mm (11&quot;)</td>
<td>4200 mm (13'-9&quot;)</td>
</tr>
<tr>
<td>4600 mm (15'-1&quot;)</td>
<td>3980 mm (13&quot;)</td>
<td>5000 mm (16'-5&quot;)</td>
<td>4500 mm (15'-1&quot;)</td>
</tr>
<tr>
<td><strong>Minimum cutting height</strong></td>
<td>1820 mm (6'-0&quot;)</td>
<td>1700 mm (5'-7&quot;)</td>
<td>1900 mm (6'-3&quot;)</td>
</tr>
<tr>
<td>&quot;Without dust collector&quot;</td>
<td>2100 mm (6'-10&quot;)</td>
<td>2100 mm (6'-10&quot;)</td>
<td>2400 mm (7'-10&quot;)</td>
</tr>
<tr>
<td><strong>Weight</strong></td>
<td>95,255 kg (210,000 lb)</td>
<td>86,180 kg (190,000 lb)</td>
<td>117,355 kg (260,000 lb)</td>
</tr>
<tr>
<td><strong>Ground pressure</strong></td>
<td>955 mm (38&quot;)</td>
<td>955 mm (38&quot;)</td>
<td>955 mm (38&quot;)</td>
</tr>
<tr>
<td><strong>Conveyor width</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Tram speed</strong></td>
<td>First - 4.6 m/min (15 fpm)</td>
<td>Second - 9.1 m/min (30 fpm)</td>
<td>Third - 18.8 m/min (65 fpm)</td>
</tr>
<tr>
<td><strong>Machine input voltage</strong></td>
<td>950 volt @ 60 hz</td>
<td>2300 volt @ 60 hz</td>
<td>2300 volt @ 60 hz</td>
</tr>
<tr>
<td>2100 volt @ 60 hz</td>
<td>4160 volt @ 60 hz</td>
<td>4160 volt @ 60 hz</td>
<td>4160 volt @ 60 hz</td>
</tr>
<tr>
<td><strong>Cutter</strong></td>
<td>235 kW (315 hp) @ 350 V 60 hz</td>
<td>240 kW (322 hp) @ 350 V 60 hz</td>
<td>250 kW (355 hp) @ 2300 V 60 hz</td>
</tr>
<tr>
<td>250 kW (355 hp) @ 2300 V 60 hz</td>
<td>250 kW (355 hp) @ 2300 V 60 hz</td>
<td>250 kW (355 hp) @ 4160 V 60 hz</td>
<td>250 kW (355 hp) @ 4160 V 60 hz</td>
</tr>
<tr>
<td>250 kW (355 hp) @ 4160 V 60 hz</td>
<td>250 kW (355 hp) @ 4160 V 60 hz</td>
<td>285 kW (382 hp) @ 3300 V 50 hz</td>
<td>285 kW (382 hp) @ 3300 V 50 hz</td>
</tr>
<tr>
<td><strong>Pump</strong></td>
<td>40 kW (54 hp)</td>
<td>40 kW (54 hp)</td>
<td>70 kW (94 hp) @ 2300 V 60 hz</td>
</tr>
<tr>
<td><strong>Gathering head</strong></td>
<td>50 kW (67 hp) x 2 @ 60 hz</td>
<td>52 kW (70 hp) @ 3300 V 50 hz</td>
<td>50 kW (67 hp) x 2 @ 60 hz</td>
</tr>
<tr>
<td><strong>Traction</strong></td>
<td>60 kW (80 hp) x 2</td>
<td>60 kW (80 hp) x 2</td>
<td>60 kW (80 hp) x 2</td>
</tr>
<tr>
<td><strong>Total power</strong></td>
<td>730 kW (978 hp) x 2 @ 60 hz</td>
<td>740 kW (992 hp) x 2 @ 60 hz</td>
<td>790 kW (1059 hp) @ 2300 V 60 hz</td>
</tr>
<tr>
<td>&quot;Does not include dust collector fans&quot;</td>
<td>750 kW (1005 hp) @ 2300 V 60 hz</td>
<td>750 kW (1005 hp) @ 2300 V 60 hz</td>
<td>790 kW (1059 hp) @ 4160 V 60 hz</td>
</tr>
<tr>
<td>750 kW (1005 hp) @ 4160 V 60 hz</td>
<td>750 kW (1005 hp) @ 4160 V 60 hz</td>
<td>832 kW (1115 hp) @ 3300 V 50 hz</td>
<td>850 kW (1139 hp) @ 3300 V 50 hz</td>
</tr>
</tbody>
</table>
JoyCut™

It begins by measuring and recording the existing cutting system and practices to establish baseline data. Geological samples are taken from the face for testing in our controlled laboratory. Komatsu has 65 years of experience and an extensive database to consult for identifying the right configuration and components to meet your requirements.

Increased productivity
- Increases machine utilization by reducing maintenance and downtime
- Improves product size and reduces fines

Lower total cost of ownership
- Maximizes bit and sleeve life for lower replacement costs
- More efficient cutting system leads to reduced component wear and less maintenance

Enhanced safety
- Reduces fines and dust for improved worker environment
- Decreases maintenance requirements to reduce worker contact with the machine

Komatsu service facilities have given world-class service a new home.

Smart Solutions

Integrated Smart Solutions help solve customers’ toughest challenges using data-driven intelligence, collaboration through partnership and experience-based service execution. They are a way of partnering with customers to help reduce costs and increase productivity, in line with customers’ operating and financial goals.

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Smart Solutions at work:

Costs
- Lower cost per unit produced by reducing overall parts and consumables expenditures
- Optimize costs for power/fuel, labor and rebuilds

Safety
- Automate processes and controls
- Increase awareness through training and standard setting

Productivity
- Improve system availability, performance, utilization and consistency
- Leverage extensive Komatsu engineering knowledge to solve problems

Our commitment to world-class service is delivered through world-class processes and metrics. Our Joy OpEx processes bring operational excellence by prioritizing the elimination of waste, simplifying processes, automating and removing people from harm’s way. We leverage those principles throughout our network, with the ability to rapidly customize locally, helping customers work smarter, worldwide.