

Continuing operations and our response to COVID-19

Official statement: March 19, 2020 — Working with our global teams, distributors and supply chain partners, we are committed to continuing to provide the essential equipment, technology and services our customers depend on, while prioritizing health and safety measures at our facilities and for our employees worldwide. Without minerals and metals, our power and utility infrastructure, and many of the life-saving medical devices and medications that doctors and patients rely on daily would cease to function.

Following government and global health organization guidance regarding COVID-19, we have enacted policies to reduce risk for our employees and customers including remote work for all who can, rotating and segregating essential operations and supply shifts, strict travel restrictions, prohibiting visitors to our facilities and supporting quarantine needs.

We are working closely with our vendors, suppliers and global leadership to continue moving forward in accordance with our Business Continuity Plans. Meeting customer needs and providing essential support for the construction, industrial machinery, mining and forestry industries remain top priorities and we will continue to fulfill our obligations to the best of our ability as we monitor the evolving situation, and communicate and adapt accordingly.

Customers who need additional assistance at this time should contact their Komatsu representative or local distributor for direct support.

About Komatsu:

Komatsu is an industry-leading manufacturer and supplier of equipment, technologies and services for the construction, forklift, mining, industrial and forestry markets. For nearly a century, Komatsu equipment and services have been used by companies worldwide to develop modern infrastructure, extract fundamental minerals, maintain forests and create technology and consumer products. The company's global service and distributor networks support customer operations, tapping into the power of data and technology to enhance safety and productivity while optimizing performance.

Media contact:

Caley Clinton
Senior Manager – PR and CSR
caley.clinton@mining.komatsu