

Joy Global is home to several world-class brands with a history of innovation. Our brands, including P&H, Joy and Montabert, have long been recognized for a commitment to reliability and productivity. Products and services are focused on increasing production and lowering ownership costs, while driving to zero harm.

Joy Global has a unique business model in the mining industry, centered on a **direct service** approach. Our customers deal directly with our company representatives, with no middleman or dealership operations intermediating discussions. This allows us to be more effective in responding to our customer's needs. Our direct service approach reaches all six continents and more than 20 countries. Our **experienced people** and high quality services are close to the mines to provide timely solutions.

Additionally, Joy Global is continually investing in research and development in order to deliver **technology** products that will revolutionize the way our customers mine. Our resources are committed to developing methods and solutions focused on higher productivity and reliability, and safer operations. These responsive and competitive solutions are concentrated on meeting our customers' needs and take into consideration the ever changing demands of the mining industry.

Contact your Joy Global service representative

trainingau@joyglobal.com

for more information on

Training offerings



or visit www.joyglobal.com

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Product Training Mobile training centre





Mobile training capability

Joy Global mobile training centre is a state-of-the-art mobile facility that can host any two fault finding training panels at a time and in a classroom environment.



Customer benefits through professional service

Joy Global now takes the next level of training to our customer. With our mobile training centre you will have all the advanced training features at your doorstep.

- Ergonomically designed class room
- State-of-the-art technology
- 3D simulator training
- Advanced troubleshooting
- Trade and operator training



Securing your future

Optimal production is made possible by a skilled workforce. Having trained and skilled employees ensures a decrease in Mean Time to Repair (MTTR) and increase in Mean Time to Failure (MTTF). Operators become more productive as they use equipment to its fullest potential.

Operator training

Joy Global offers advanced training using state-of-the-art virtual training simulators which are close to an exact replica of the actual equipment. Incorporating the actual controls of equipment, allowing the learners to interact, provides a safe environment without impacting production.



Joy Global's advanced training offerings help to provide the skilled workforce needed for optimal production offering services including:

- Operator training
- Trades training inclusive of mechanical, electrical, control and automation



- Equipment replica fault finding training panels and equipment specific diagrams
- Basic skills such as diagram reading, use of test equipment and component identification



- Diagnostic and fault finding procedures
- Training based on RII competencies and done to RII standards

Trade training

With advanced fault finding training panels, experience does not have to take years to build. This offering embeds basic skills to tackle more advanced problem solving such as diagram reading, component identification, circuit analysis and test instrument use for fault finding.

