

Information Technology

Career Path Overview













Joy Global Has a Positive Corporate Culture

Joy Global is a company of diverse people working among operating divisions located in communities around the world. We are a successful organization with roots going back over 130 years. We foster a workplace culture that respects the rights and needs of every employee. Joy Global provides a total workplace experience that rewards job performance and fosters job satisfaction – in ways that make Joy Global superior to other companies.

Joy Global is a World-Class Company Serving the Mining Industry

Joy Global Inc. is a worldwide leader in high-productivity mining solutions. Through its market-leading P&H and Joy brands, Joy Global manufactures, markets and services original equipment and related service parts for surface and underground mining of coal, copper, iron ore, oil sands, gold and other mineral resources. The Underground Mining Group focuses on the production of room and pillar, longwall, entry development, conveying systems and hard rock mining. The Surface Mining Group concentrates its efforts on the production of electric and hybrid mining shovels, rotary blasthole drills, walking draglines and wheel loaders for open-pit mining operations.

Joy Global is solving mining's toughest challenges through world-class products and direct service. We have over 130 locations worldwide including warehouses and service centers in all key mining regions that provide 24/7 support to our customers so they can safely increase production and lower operating costs.



Joy Global is an Employer of Choice

Joy Global employs approximately 16,000 people in 20 countries. We support professional development opportunities for every employee. We have a very low turnover rate, and many of our employees stay with the company for decades. We foster a workplace culture in which the rights, needs and unique contributions of each employee are respected.

Benefiting Together

At Joy Global, our benefits set us apart from the competition, providing employees with personal and financial security so they can focus on personal development and future career opportunities.

By joining the Joy Global team, you'll have the opportunity to choose from a wide variety of benefits and coverage levels to meet your needs and the needs of your family.

- ✓ As a full-time employee, you'll be eligible for medical, dental, vision and life insurance benefits on your date of hire
- ✓ Generous company matching and fixed contributions to the retirement savings plan
- ✓ Paid vacation
- ✓ Employee bonus program
- ✓ Employee stock purchase plan
- ✓ Educational reimbursement
- ✓ Adoption/infertility benefit
- ✓ Much more

Information Technology (IT) Career Path

You play a strong role in shaping your career path—either technical or managerial. Your individual interests, skills and training will help frame your best path to success. It's quite typical for an individual's career path to be adjusted based on personal interests, goals, experience, performance, business needs, and/or new or changing opportunities. Planning and preparing for advancement can make the difference between holding a job and forging a career.

Movement in your career path can be upward or lateral and can cross functions and locations. Opportunities for advancement typically arise based on business needs, demonstrated abilities and behavior, and your overall performance. Through performance reviews and a personalized development process, you'll have the opportunity to help shape your career and best route to personal growth and fulfillment. The following image illustrates the career path options for IT professionals at Joy Global.

	Level I		Level II		Level III
Business Systems Consulting		↓		↓	
		V		V	
Business Analyst I	•				
Business Analyst II					
Business Process Consultant					A
Infrastructure		*		* -	
Client Administrator I	•				
Client Administrator II					
Infrastructure Analyst I	•				
Infrastructure Analyst II					
Infrastructure Analyst III					A
Infrastructure Engineer I	•				
Infrastructure Engineer II					
Infrastructure Engineer III					A
Network Operations		†		* -	
Network Analyst I	•				
Network Analyst II					
Network Analyst III					A
Network Engineer I	•				
Network Engineer II					
Network Engineer III					A
Security		*		† ->	
Security Analyst I	•				
Security Analyst II					
Security Analyst III					A
Security Engineer I	•				
Security Engineer II					
Security Engineer III					A
System Analyst / Development		†		* -	
Application Support Administrator I	•				
Application Support Administrator II					
Systems Analyst Developer I	•				
Systems Analyst Developer II					
Systems Analyst Developer III					A
Systems Analyst I	•				
Systems Analyst II					

Level I Level II Level III Level IV **Highly Technical** Architect I Architect II Management GBS Supervisor I • GBS Supervisor II GBS Supervisor III \blacktriangle GBS Manager I • GBS Manager II **GBS** Director \blacktriangle GBS Project Manager I GBS Project Manager II GBS Project Manager III \blacktriangle GBS Project Manager IV

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Basic Qualifications

To be considered for Joy Global employment, you'll need to present basic credentials and demonstrated competencies in important categories during the resume review and interview process:

- A four-year Bachelor's degree in information technology
- Involvement in extra curriculars
- Solid relationship skills and a customer focus
- A determination to achieve results
- A desire and determination for self-development
- Strong analytics and critical thinking skills
- A commitment to being a team player with a demonstrated ability to work well with others

Joy Global Is
a high performance organization
with the best and brightest taleni

Talent
Attract > Develop > Retain



Technology We Use

ERP Systems

SAP

Collaboration Software

- SharePoint
- Exchange

Application Development

• .Net Development

Integration Technologies

Sterling

Engineering Technology

- AutoCad
- SolidWorks

Drive to Zero Harm

Our highest priority at Joy Global is safety. For the past several years, our injury incident rate has been lower than world-class norms. Several of our locations had zero incident rates with no recordable incidents. Our goal is to drive to zero harm at all locations worldwide.

Joy Global Believes in Social Responsibility

Joy Global acknowledges that we have a genuine social responsibility to our people and the communities where we live and work. Our commitment to local communities is demonstrated by our investment in measurable programs that address the communities' immediate needs and build a foundation for the future. The Joy Global Foundation directs its attention to the visual and performing arts as well as organizations that provide youth-based programs.

Interested?

Whatever your career goals, Joy Global is big and diverse enough for you to realize your potential, yet small enough for you to make an impact. We are the team to be on. We are a world class company serving the mining industry.

We accept information from candidates regarding our employment opportunities solely through our website and welcome you to apply through the Careers section. Current positions throughout our organization can be found at:

http://careers.joyglobal.com.



Joy Global worldwide locations





